

Kuta EcoStay

Eco Rules

To be read and acknowledged by our guests

Kuta EcoStay is an eco-friendly guest house and this means there are certain eco-rules which we ask our guests to follow:

SMOKING

- No smoking inside the guest rooms; lots of outside areas where you can smoke including the rooftop bar

TOILETS

- Limit your use of toilet paper; water hoses are provided to save trees and be hygienic at the same time

AIR CONDITIONERS

- Save the planet and turn off the AirCon whenever you go out

FRESH LINEN

- Bed linen and towels are changed with every new guest ; we also change linen and towels every 3 days that you stay with us unless you request fresh linen more frequently

CONSIDERATION TO OTHER GUESTS

- Please keep the noise down when you come back late

DRYING CLOTHES

- Do not dry clothes and towels on the outside balustrades; the clothes line is on Floor 3

AFTER THE BEACH

- We have an outside shower by the fish pond to wash off the sand before going back to your room

RECYCLING

- We provide bins in the recycling zone to separate your reusable items; please use them

VALUABLES

- Look after your valuables; Kuta EcoStay does not take responsibility for any loss
- Check that you have all your belongings when you leave

STORAGE

- Storage of your belongings while you are temporarily away is charged at Rp 10,000/bag/day

LOST KEYS

- Lost key will cost you Rp 50,000 to be replaced

LATE ENTRY

- After 10pm use the side entrance sliding gate instead of the main door

CHECK IN

- Check in from 1pm, or earlier if there is a room available; the extra charge for early check-in before 9am is Rp100,000 if we have a room available

CHECK OUT

- Check out by noon; late check out upto 6pm is possible if you let us know in advance and the extra charge is Rp100,000
- We are not able to refund any payment for early check-out, nor for no-shows

NO SHOW

- No refunds possible for guests who fail to arrive since the room has been held available

BOOKING CANCELLATION

- Once a booking is confirmed, dates can only be changed based on availability of the alternative dates; Kuta EcoStay will make every effort to provide alternative dates but no refund is possible

GUEST REVIEWS

- We welcome guest reviews of your stay which can be uploaded through Agoda and Airbnb when booked through these channels; for direct bookings send your review to TripAdvisor, and also to martinhkyle@gmail.com and I will upload to www.kutaecostay.com

Stay Green Stay Kuta EcoStay

www.kutaecostay.com